# **YITING TSAI**

## **UX/UI DESIGNER**

London, Taiwan | 07944870104 | yitt0021@gmail.com

#### **PORTFOLIO**

https://www.yiitingtsai.com/

#### **UK VISA STATUS**

Settlement

#### **EXPERIENCE**

#### 12/2023 to Curreent

#### UX/UI Design- BaoDao Talk - Taiwan

- Lead the design development process, including conducting competitive analysis, user research, wireframes, and UI design systems.
- Strengthen digital product development by iterating through feedback, delivering effective solutions, and ensuring brand consistency.
- Create and maintain design systems to establish consistent design patterns across projects.

#### 08/2023 to 01/2024

#### UX/UI Design- InnerDrive - London

- Designed and Implemented the design using an LMS website builder, improving user experience and delivering a cohesive brand narrative.
- Optimized the website's performance, including page load speed, SEO and responsiveness.
- Collaborated with managers to support the development of project plans, including defining objectives, scope, deliverables, timelines, and required resources.

#### 01/2023 to 07/2023

#### UX/UI Design- NumberFit - London- Freelance

- Analyzed qualitative data from multiple sources including interviews and observation to identify opportunities for improvement in product experience and functionality.
- Presented research data and strategies to team members and stakeholders.
- Worked with the team to develop user journeys and flows that accurately reflect the needs and behaviours of our target users.

#### 07/2022 to 11/2022

#### UX/ UI Design- GatherAid – London-Freelance

- Worked on product development from conducting research and creating sketches to delivering detailed design in collaboration with stakeholders.
- Streamlined user journeys through feedback, analysis, and usability testing.
- Created and maintained a comprehensive design system, increasing efficiency and consistency by 45%.
- Assisted developers in using a no-code builder to create the website and resolved technical issues, ensuring seamless development and

01/2019 to 07/2022 Student Support Officer - UVIC – London

03/2018 to 12/2018 HR Administrator - CNUK – London

01/2017 to 03/2018 HR Administrator - Index Education – London

#### **SKILLS**

User Research & Testing

Wireframing

Prototyping

 Programming(HTML, CSS, Bootstrap) UI Design

 WordPress, easystore (ecommerce hosting)

### **EDUCATION**

2015 Bachelor of Science: Cosmetic science

Chia Nan university of pharmacy and science - Taiwan